

2020/21 New customer cashback terms and conditions

THIS PROMOTION IS MANAGED AND OPERATED BY IQSA SERVICES LIMITED TRADING AS iQ STUDENT ACCOMMODATION AND APPLIES TO THE 2020/2021 ACADEMIC YEAR ONLY.

Definitions

‘You’ means the applicant for a tenancy for the 2020/21 tenancy year.

‘New Booker/New Booking’ means a new booking for a room at an iQ property for the academic year 2020/21.

‘Us’ or ‘We’ means IQSA Services Limited acting as property managers on behalf of the iQ Group.

‘Offer’ means any combination of New Booker incentives.

‘Nominations Agreement’ means a referral agreement between iQ Group and a participating University.

‘Guarantor’ means an individual responsible for putting right any breaches of tenancy, including non-payment of rent if the tenant fails in their responsibilities.

‘Completed booking’ means all parts of the booking are complete including signed/accepted Tenancy Agreement and accepted Guarantor Documentation.

‘iQ Property’ means a property managed by IQSA Services Limited.

‘Promotional Code’ means the unique code used at the point of booking to validate cashback Offer.

‘Tenancy Takeovers’ means where another resident takes over the Tenancy Agreement in the event You cancel your booking with Us.

Cashback terms of offer

1. You must have created a New Booking for 2020/21 and have checked in for 2020/21.
2. You must have booked a minimum of 34 weeks with the named property in order to qualify for the Offer, unless stated otherwise.
3. This Offer excludes bookings for the 2020/21 academic year referred through a Nominations Agreement.
4. You must enter a valid booking promotional code in the applicable field at the time of completing Your booking. Promotional codes cannot be applied retrospectively.

5. Bookings made without a valid promotional code will not be eligible to receive benefits of the Offer. Note: some offers only apply to bookings with specific tenancy lengths, room types or university attended.
6. The Offer will be supplied to You when the following conditions are met:
 - You are up to date with your rent instalments as of 1 November 2020 and any other outstanding iQ fees, or;
 - You have paid in full for the entire year.If you do not meet the above conditions by 1 November 2020, you will not be eligible for the Offer.
7. The Offer starts on the date as stated in the Offer box for eligible rooms during the booking journey.
8. This offer can be applied in conjunction with Refer a Friend (RAF) promotions. You will still be required to enter a valid RAF promo code at the time of booking alongside the New Booker code.
9. The Offer is only applicable to You as the New Booker and is non-transferable. In cases where a room is booked with dual occupancy, only the lead booker is eligible for the Offer.
10. The Offer is subject to availability and can be withdrawn at any time without notice.
11. The Offer is issued on a per property basis and is not transferable between iQ Properties.
12. Cashback payment will be made in the form of a voucher or a pre-paid payment card, no later than 31st December 2020, or at a subsequent later date if for operational reasons we have not been able to facilitate the dispatch of the cards to those qualifying. If this is the case, we will notify you no later than 31st December with an estimate of the revised date of despatch. We reserve the right to pay by alternative methods. Any alternative payment method requests will not be granted.
13. The decision to pay the Offer is at the absolute discretion of IQSA Services Limited.
14. We reserve the right to withdraw, modify or substitute the Offer for another with different terms at any time and without notice during this promotion.
15. Offers do not apply to Tenancy Takeovers.
16. Use of any voucher or pre-paid payment card is subject to the terms and conditions of the voucher issuer. IQSA Services Limited will not be liable for any loss or damages as a result of participating in this incentive.
17. The Cashback is not available to IQSA Services Limited employees.